

Missouri Transportation Options

The Department of Health and Senior Services in collaboration with [Missouri's Advisory Committee on Equitable COVID Vaccine Distribution](#) compiled this list of statewide and regional resources for individuals who face transportation as a barrier to receiving the COVID-19 vaccine. Many of these transportation providers received stimulus funds to provide transportation to assist individuals with getting to and from their vaccine appointments and are able to offer the service at no cost. These rides will be available as long as the funding lasts for each provider. The below transportation providers are organized into both available statewide options as well as by highway patrol regions for convenience. These resources are also available to the public at the State's ["Get a Ride" webpage: MOStopsCovid.com/ride](#).

Statewide Options

- **Area Agencies on Aging**
 - Provides access to transportation for anyone 60 or older, including their caregivers, needing transportation to a vaccine appointment.
 - Contact information for your local Area Agency on Aging can be found at <https://covidvaccine.mo.gov/seniors/> or by calling the COVID-19 Hotline at 877-435-8411.
- **HealthTran**

HealthTran is a program administered by the [Missouri Rural Health Association \(MRHA\)](#) and connects rural health agencies and consumers with rides to doctor visits.

 - Supports members with partial cost of vaccine transport until the funds are gone. Members without other forms of CARES transportation funding are eligible.
 - Contact Information can be found at <https://healthtranrides.org/>.
- **Medicaid Non-Emergency Medical Transportation (NEMT) (Available in All Missouri Regions)**

The purpose of the Non-Emergency Medical Transportation (NEMT) program is to ensure transportation to eligible MO HealthNet Division (MHD) fee-for-service and managed care health plan participants who do not have access to free appropriate transportation to and from scheduled -MHD covered services. The NEMT program may use public transportation or bus tokens, vans, taxi, ambulance, or even an airplane if necessary to get you to your health care appointment. You may also be able to get help with gas costs if you have a car, or have a friend or a neighbor who can take you. The NEMT program must approve this before your appointment.

 - You must call at least five calendar days before the day of the appointment or you may not get NEMT. For regular scheduled appointments, call 866-269-5927, Monday through Friday, 8:00 A.M. to 5:00 P.M. or visit, www.dss.mo.gov/mhd/participants/pages/medtrans.htm for more information.
- **Medical Transportation Management (MTM)**
 - Medical Transportation Management (MTM) provides non-emergency medical transportation to Medicaid beneficiaries throughout the State who have Medicaid coverage through Homestate Health, UnitedHealthcare, and Anthem.
 - Members can use the member portal, <https://memberportal.net/>, to find a link to their plan (Homestate, UnitedHealthcare or Anthem) with toll-free phone numbers and information on how to schedule trips online.
 - For assistance, members can call 888-561-8747, Monday through Friday, 8:00 A.M. to 5:00 P.M.
- **MO Rides (Available in All Missouri Regions)**

MO Rides is a free service that connects individuals in need of transportation assistance with available providers in their community. Whether you are seeking a ride to the doctor, the grocery store, employment, or for any other purpose, they will work with you to find the right provider to meet your needs.

- MO Rides is a free service that works with you to find a transportation provider to suit your specific needs. To find a ride, call 844-836-7433 or visit <https://morides.org/>.
- **Ride Sharing Transportation (Free/Cost Associated)**
 - Lyft: <https://ride.lyft.com>
Lyft is an on-demand ridesharing company that will match an individual needing a ride with an available driver nearby. Use the online platform to schedule a ride to anywhere you need to go. Lyft is offering \$15 towards each ride to and from a vaccination appointment for a total of \$30. If ride costs more than \$30, rider pays only the difference.
 - Uber: <https://www.uber.com/us/en/ride/how-it-works/scheduled-rides/>
Uber is an on-demand ridesharing company that will match an individual needing a ride with an available driver nearby. Use the online platform to schedule a ride to anywhere you need to go. Uber is offering \$25 towards each ride to and from a vaccination appointment for a total of \$50. If ride costs more than \$50, rider pays only the difference.

Region A

- **Clay County Senior Services**
Adults, age 60 & older, who live independently and reside in Clay County may receive a free, ambulatory or wheelchair round-trip ride to obtain a Covid-19 vaccination, as space allows. Rides are available 5 A.M. to 5 P.M., Monday through Saturday. Some limitations may apply due to rider eligibility and funding.
 - Rides must be scheduled by 2 P.M. the business day prior by calling Assisted Transportation at 913-262-8600. For more information visit <https://www.claycoseniors.org/transportation>.
- **Golden Valley Memorial Hospital**
 - Schedules appointments and transportation at no charge for those with a vaccine appointment at their vaccine clinics. Staff provides vaccines every Saturday and Sunday at several locations.
 - Serves Morgan, Benton and Hickory Counties only.
 - Contact information can be found at <https://www.gvmh.org/>.
- **Kansas City Area Transportation Authority**
General public transportation to most major health centers and local pharmacies in the Kansas City region (Kansas City, Gladstone, North Kansas City, Independence, Raytown, and Lee's Summit).
 - All routes are free to ride, including eligible paratransit trips. On-demand services require a fare (\$5 per trip for Freedom On-Demand, up to five miles).
 - For more information call 816-221-0660 or visit ridekc.org.
- **Katy Trails Community Health Center**
 - Provides transportation for the customers they serve.
 - Contact information can be found at <https://www.katytrailcommunityhealth.org/>.
- **OATS Transit**
OATS Transit is a nonprofit corporation providing transportation to 87 counties in Missouri. OATS Transit provides free rides to individuals in rural areas of Missouri to receive COVID-19 vaccination shots Monday thru Friday from 9:00 A.M. to 3:00 P.M. This service is coordinated with OATS normal service in local communities.
 - Rides must be scheduled at least 24-48 hours in advance. All rides requested are subject to availability. For additional information on schedules you may access the OATS Transit website at <https://www.oatstransit.org/schedules>.

- **[Platte Co Senior Fund](#)**

Anyone 60 years and older can receive free transportation to and from a vaccine appointment. Find more information at www.platteseniors.org/contact-platte-county-senior-fund/.

- **[Ray County Transportation, Inc.](#)**

Offering free rides to any Ray County resident to a COVID vaccine appointment in Ray County.

- No cost to vaccination sites within Ray County.
- For more information call 816-776-8058 or visit directtransit.org.

- **[Urban League of Greater Kansas City](#)**

Provides free transportation to anyone who signs up through their vaccine registry system. Missouri residents ages 65 and older as well as adults who have any of the following conditions* are eligible to receive the Pfizer vaccine at Truman Medical Center. *Cancer, chronic kidney disease, COPD, Intellectual and/or developmental disabilities such as Down syndrome, Heart conditions such as heart failure, coronary artery disease or cardiomyopathies, immunocompromised state from solid organ transplants, Severe obesity (BMI> 40KG/m2), Pregnancy, Sickle Cell Disease, or Diabetes.

- To register for the vaccine and schedule a ride, please call 816-471-0050.
- For more information, visit <https://www.ulkc.org/>.

- **[West Central Community Action Agency](#)**

Provides free transportation using COVID response funds. Serving all counties in their area (Benton, Cass, Cedar, Henry, Hickory, Jackson, Morgan, St. Clair and Vernon).

- More information is available at <https://wcmcaa.org/contact-us/>.

- **[West Central Independent Living Solutions \(WILS\)](#)**

WILS COVID-19 Transportation initiative provides free, no charge, ambulatory or wheelchair round-trip transportation to individuals with disabilities and adults 60 years and older for their scheduled vaccine appointments. WILS Transportation service area includes Benton, Henry, Johnson, Lafayette, Pettis and Saline Counties.

- Rides are available 7:00 A.M. – 5:00 P.M., Monday – Friday. Rides must be scheduled at least 24-48 hours in advance. All rides requested are subject to availability.
- For more information call WILS at 660-422-7883 or 855-945-7929 or visit <https://w-ils.org/>.

Region B

- **[Katy Trails Community Health Center](#)**

- Provides transportation for the customers they serve.
- Contact information can be found at <https://www.katytrailcommunityhealth.org/>.

- **[OATS Transit](#)**

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Region C

- **Metro Transit**

Metro Transit is the public transit agency in St. Louis City and St. Louis County. The service area includes all of St. Louis City and a significant part of St. Louis County. All of the Metro Vehicles (bus/light rail/ADA paratransit vans) are accessible to wheelchair users. Metro Transit also has a pilot project with Via which covers a limited geographic area in Southwest St. Louis County.

- For MetroBus and MetroLink, no pre-scheduling is required. Call 314-231-2345 for routing information or use the Transit App (available from the App Store or Google Play).
- Metro Call-a-Ride (ADA Paratransit) is available to those who have been through the Metro Transit eligibility process. Call 314-982-1510 for more information.
- Via can be scheduled on the Via app (available from the App Store or Google Play) or by phone at 636-251-3328.
- For more information about Metro Transit, visit the website at <https://www.metrostlouis.org/>.

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- Rides must be scheduled at least 24-48 hours in advance. All rides requested are subject to availability. For additional information on schedules you may access the OATS Transit website at <https://www.oatstransit.org/schedules>.

- **SMTS**

SMTS is a non-profit general public passenger transportation service available throughout South Central and Southeast Missouri. SMTS provides a wide variety of “door-to-door” passenger transportation services to all age groups. SMTS is providing transportation for both Medicaid riders and those without Medicaid. Riders must call 24 hours in advance to allow time to schedule transportation. Any interested rider will need to contact the SMTS office in the county for which they reside.

- Every county service schedule may be found on the website at www.Ridesmts.org.

Region D

- **Christian County Senior Tax Fund**

Provides transportation to and from vaccine appointments for older adults 60+. Requires 24 hours advanced notice to make arrangements. Currently has 1 driver and a bus dedicated to vaccine appointments.

- In the Eastern half of Christian county (from HWY 65 east) call the Ozark Senior Center, 417 581 2538, to schedule a ride.
- In the western half of Christian county, call the Nixa Senior Center, 417 725 0723, to schedule a ride.
- More information is available at <https://www.facebook.com/CCSeniorServicesTaxFund/>.

- **Disabled American Veterans (DAV) - Chapter 52**

- Free transportation for Veterans only. Call in advance to schedule an appointment, as their schedule is often full.

- For more information or to schedule a ride call 417-624-3577 or visit the website at <http://www.davmembersportal.org/chapters/mo/52/default.aspx>.
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- **Metro Area Public Transit (MAPS)**
 - Picks people up at their house, drops them off at their destination then comes back to pick them up.
 - [Region X Area Agency on Aging](#) pays the \$2 cost for seniors' transportation to their vaccination appointments.
 - For more information call 417-626-8607 or visit <http://www.joplinmo.org/365/Public-Transportation>.
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- **Saint Paul's Homebound Services**
 - Volunteer drivers provide rides for anyone in need of transportation to a vaccine appointment. Do not have to be homebound, could just not have a vehicle or family member/friend to transport. There is no cost.
 - For more information visit <https://sp.church/homebound-services/> or call 417-624-3577.
- **West Central Community Action Agency**
Provides free transportation using COVID response funds. Serving all counties in their area (Benton, Cass, Cedar, Henry, Hickory, Jackson, Morgan, St. Clair and Vernon).
 - More information is available at <https://wcmcaa.org/contact-us/>.

Region E

- **Cape Girardeau County Transit Authority**
Cape Girardeau County Transit Authority (CTA) provides public transportation for Cape Girardeau County. CTA will provide transportation to and from vaccine appointments for older adults 60+ at no charge to the rider. Rides are available Monday through Saturday. Prior registration is required. All rides requested are subject to availability.
 - Contact the administrative office to register at 573-335-5533 or <https://www.cgcta.com/> for more information.
- **Dunklin County Transit**
Dunklin County Transit serves the public by meeting the transportation needs in their service area and making them aware of other services that are available to them.
 - To schedule a ride call 573-276-5806.
 - For more information, visit the website at <http://www.dctsmalden.com/index.php>.

- **Scott County Transit Systems, Inc.**

Scott County Transit is a nonprofit public transportation system that provides transportation to anyone who is a resident of Scott County.

- Transportation available Monday – Friday 8:30 A.M. to 2:00 P.M.
- To schedule a ride call 573-472-3030.
- For more information, visit the website at <http://scottcountysystem.org/>.

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Region F

- **Golden Valley Memorial Hospital**

- Schedules appointments and transportation at no charge for those with a vaccine appointment at their vaccine clinics. Staff provides vaccines every Saturday and Sunday at several locations.
- Serves Morgan, Benton and Hickory Counties only.
- Contact information can be found at <https://www.gvmh.org/>.

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- **SERVE Transportation (Cost Associated)**

SERVE Transportation Program combines the simplicity and ease of public transportation, with the door-to-door convenience of a taxi. They have a fleet of nine wheelchair-equipped buses and two vans providing transportation to anyone in Callaway County.

- \$2 charge for within Fulton city limits; \$5 charge to Callaway County limits
- For more information please call 573-826-3939 or visit www.serveinc.net.

- **West Central Community Action Agency**

Provides free transportation using COVID response funds. Serving all counties in their area (Benton, Cass, Cedar, Henry, Hickory, Jackson, Morgan, St. Clair and Vernon).

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Region I

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